# **Frequently Asked Questions**

# **About Your Stay**

# Q. How far in advance should reservations be made?

A. For Weddings and events, please book at least 2 weeks in advance. Room reservations are at least 24 hours in advance.

# Q. Do you require a deposit?

A. A deposit for the first night is required to confirm your reservation.

### Q. Are there discounts available?

A. A 10% discount for UAM students, faculty and staff.

#### O. What are check-in and check-out times?

A. Check-in is 4 p.m. Check-out is 11 a.m.

# Q. Is there a minimum stay requirement?

A. No. Stay as few or as many nights as you like.

# Q. Is smoking permitted in rooms?

A. The UAM Trotter House is smoke free, however, smoking is allowed on our porch that wraps around the house. We do ask for guest not to throw cigarettes in the yard!

#### Location

#### Q. How far are you from town?

A. We are located just 1 block from historic downtown. See Directions link on the left.

#### Q. Where is the nearest airport?

A. The closest airport is Monticello Municipal for small jets and private planes approximately 2 miles from the UAM Trotter House. The closest Regional Airport is Little Rock National Airport located approximately 90 miles north of Monticello. See Directions link on the left.

#### Services & Amenities

### Q. Does The Trotter House provide wedding services?

A. Yes. Email the Inn Keeper at <u>innkeeper@uamont.edu</u> or call 870-460-0200 for more information.

#### Q. What packages do you offer?

A. Weevil Weekends and Balentines. Contact innkeeper for more information at innkeeper@uamont.edu.

#### Q. Do vou have Jacuzzis?

A. The Magnolia Room is equipped with a Jacuzzi.

# Q. Is there daily maid or linen services?

A. Our policy is to provide you with a maximum amount of privacy, however we will provide fresh towels and bed make-up service daily.

# Q. Do the rooms have phones?

A. Each room has its own phone. Fax service is also available.

# Q. Are pets allowed?

A. We only allow pets if they are certified service animals and have proof of certification.

# Q. What parking facilities are available?

A. Free, well-lit, private parking is available in a secure, gated area located behind our inn.