

# Meal Plan Frequently Asked Questions

## Commuter Declining Balance Meal Plan

### Who is charged for a Commuter Meal Plan?

All commuter students who attend at least 6 hours on the Monticello campus (excluding online classes) will be assessed a \$135 declining dollar meal plan beginning in August. This excludes Crossett, McGehee, online only, graduate students, students age 60 and over, and early High School students. Students do not have to sign up for this plan, it will automatically be assessed for those who qualify.

### What is the amount of Declining Balance Meal Plan?

\$135 per semester. Fall and Spring only. Commuter DB meal plan is not assessed for Summer Terms.

### Where can I use Declining Balance Meal Plan?

- Boll Weevil Bistro (Library)
- POD Express (Library)
- Chick Fil A (Student Success Center)
- University Dining Hall (University Center)
- Aramark Catering (University Center)
- UAM Athletic Events Concession Stand

### How will a student use DB at the dining locations?

Students will swipe their validated UAM student ID card at the register, and it will deduct the amount off the student's DB account.

### How can a student inquire about their Commuter DB balance?

Students can ask about the balance during any dining transaction, by contacting Aramark at 870-460-1076, or by accessing the link below.

<https://uamont.campusdish.com/MealPlans/CheckBalance>

### Does my UAM bill have to be finalized to use the Declining Balance Meal Plan?

Yes. Declining Balance meal plans will not begin until the student finalizes their bill and has a validated UAM ID card. Please allow one to two business days after a bill is finalized for the balance to be transferred to the student ID card.

All students utilizing DB should have a current validated UAM student ID. The validation sticker is placed on the back of the ID card each semester when a student finalizes their bill. The following offices can validate a student ID:

- Residence Life Office (Student Success Center 2<sup>nd</sup> floor)
- Cashier (Harris Hall 2<sup>nd</sup> floor)
- University Police Office

**When is the first date that a student can use DB in the Fall? Spring?**

Returning students for the fall semester can begin using DB on **the first day of classes** as long as their bill has been finalized and their UAM ID card has been validated.

New First Year students will not receive their UAM ID card until Orientation. First year students can begin using their Commuter DB meal plan on **the first day of classes** as long as their bill has been finalized and their UAM ID card has been validated.

All residence halls (excluding Maxwell and University Apartments) residents will receive their UAM ID cards when they check-in. Residents can begin using their UAM ID card when their bill has been finalized and their card has been validated.

**Will the declining balance roll over to the next semester?**

Yes. Declining balance will roll over from the Fall, Spring, Summer 1 and Summer 2 as long as the student is concurrently enrolled.

**What happens if I withdraw from school?**

If a student withdraws from school during the first three days and does not use any amount of their commuter DB, the charge will be removed from their bill. If a student finalizes their bill and uses any portion of the commuter DB, they will be charged for the full meal plan.

**Can commuter students purchase residential meal plans or other commuter meal plans? Yes.**

Commuter students may purchase additional commuter or residential meal plans in the Housing office in the Student Success Center or by using the link below.

[https://uamont.campusdish.com/MealPlans/Product?prod=DB\\_AnyAmount\\_7450&root=AddDeclining\\_Balance\\_7450](https://uamont.campusdish.com/MealPlans/Product?prod=DB_AnyAmount_7450&root=AddDeclining_Balance_7450)

**How do I add Declining Balance dollars to my account?**

Declining Balance can be added to your account using the link below. You may also contact Aramark at 870-460-1076 to add declining balance dollars to your account or if you have questions or concerns regarding your meal plan and declining balance.

[https://uamont.campusdish.com/MealPlans/Product?prod=DB\\_AnyAmount\\_7450&root=Add\\_Declining\\_Balance\\_7450](https://uamont.campusdish.com/MealPlans/Product?prod=DB_AnyAmount_7450&root=Add_Declining_Balance_7450)

### **Commuter Declining Balance – Refund Policy**

Any student who officially withdraws from the University of Arkansas at Monticello during a fall or spring semester is entitled to a refund for the commuter declining balance as follows:

1. Prior to start of classes and balance is never used = 100%
2. Up to and including three class days and balance is never used = 100%
3. NO REFUND is allowed if the student uses any portion of the declining balance
4. NO REFUNDS on the fourth day of classes

\*Students are not allowed to use the commuter declining balance until the bill is finalized. Students who are dropped for not finalizing will have the commuter declining balance removed from their bill.