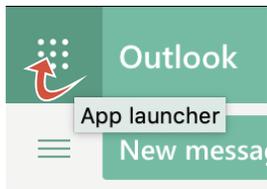


Install Microsoft Office Products For FREE

- Click on the myUAM portal link on the UAM website.
- Click on the App Launcher (9 dots in the top left-hand corner)
- Click on the -> to access your Microsoft 365 account
 - Click on Install Apps
 - Click on Microsoft 365



Installation instructions will be displayed for your PC, Smartphone, or iPad.

Wireless Connection: UAMWIFI-Secure

- Faculty, Staff, and Students should be using the UAMWifi-Secure Wi-Fi and not UAMWifi-Guest when trying to connect their devices to the campus Wi-Fi.
- Make Sure To Turn Wi-Fi ON.
- Connect to UAMWIFI-Secure.
- Enter UAM Username/Identity (with @uamont.edu) and Password in the fields provided.

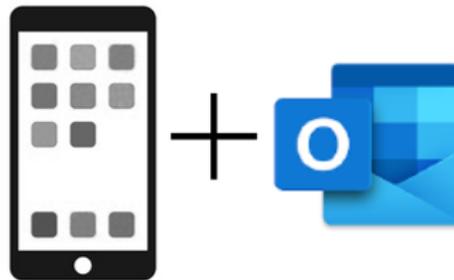


Other Important IT Services

- Multifactor Authentication Information
- IT Work Order Instructions
- Laptops/Hotspots for Student Use
- Computer Labs for Student Use

Make Sure To Setup Your UAM Email On Your Phone!

- Check your UAM E-Mail address every day!
- This is the main form of communication on campus
- This is where you will be notified about campus related information such as messages from your professors, campus events, campus wide messages about weather, financial aid, etc.
- Make sure you sync your UAM E-Mail to your phone so you can stay updated immediately by downloading the Outlook app.



Other Important Campus Resources

Cashier's Office manages billing/ payment for classes and issues schedule of fees and expenses.

For comments or questions, please email: cashier@uamont.edu or call (870) 460-1043 (located in Harris Hall, 2nd floor).

Registrar's Office manages registration for classes, maintains academic records, and issues transcripts.

For comments or questions, please email: registrar@uamont.edu or call (870) 460-1034 (located in Harris Hall, 1st floor).

Financial Aid Office manages financial documents and financial aid awards.

For comments or questions, please email: finaid@uamont.edu or call (870) 460-1050 (located in Harris Hall, 3rd floor).

INFORMATION TECHNOLOGY RESOURCES OVERVIEW



(870) 460-1036



Student Success Center 207

Office Hours

Monday –Friday
8:00AM-4:30PM

Summer Office Hours

Monday –Thursday
7:00AM-5:30PM
Friday
CLOSED

www.UAMont.edu





IT Home Page



Email & WeevilNet

HOW TO LOOK UP YOUR USERNAME AND PASSWORD

Students can look up their UAM Account information on the UAM website.

look up →

- Go to the UAM website at <https://www.uamont.edu>
- Click on INFORMATION FOR: Students
- Under the IT RESOURCES area, click on the ACCOUNT LOOKUP link.
- Students will enter the following information. All fields must be entered and match your record:
 - Their LAST NAME in UPPERCASE (if you have multiple last names or a hyphenated name you will use both names)
 - The last FOUR digits of your Social Security Number SSN (if you do not have a Social Security Number then you will use XXXX)
 - Their Birthday. Use the calendar icon to look for your birthday (do NOT type it in manually and make sure the format is MM/DD/YYYY).
- Once all the required information is entered, click SEARCH.
- The student's UAM ID Number will appear and should be a 9-digit number such as 3000000000 or 1000000000
- Click on the UAM ID Number.
- Student should now see the following information:
 - Their Student ID Number
 - Their UAM E-Mail Address
 - Their Blackboard Username,
 - Their WeevilNet Student Self-Service Username
 - Their Initial Password for all your UAM User Accounts

Students should now be able to login to all UAM systems on campus

look up →

OR
SCAN to lookup
your UAM User Account



STUDENT EMAIL

Used for All Official UAM Communications

log in →

- ✓ On the UAM homepage, click on the myUAM portal link in the top right-hand corner of the screen.
- ✓ Enter your UAM E-Mail and UAM Password.
- ✓ Verify your identity via the Multifactor Authentication process.
- ✓ Inside your myUAM portal, click on the 9 dots in the top left-hand corner of the screen
- ✓ Click on the Outlook app.

WEEVILNET STUDENT SELF-SERVICE

This is where you access Academic Information: Class Schedule, Grades, GPA, Billing/Account Information, To Do List/ Holds, Course History (unofficial transcript), & Personal Information

access info →

- On the UAM homepage, click on the myUAM portal link in the top right-hand corner of the screen.
- Enter your UAM E-Mail and UAM Password.
- Verify your identity via the Multifactor Authentication process.
- Inside your myUAM portal, click on the WeevilNet app.



WeevilNet



Register to Change Password & Unlock Account

If you want to unlock your account/change your password please follow these steps:

- Go to www.uamont.edu
- Click on INFORMATION FOR: Students
- Under IT RESOURCES, click on Password Help.
- Scroll down and click on either the Change Password or Unlock Your Account drop-down menu.
- Click on the green button for either Change Password or Unlock Your Account. Then follow these steps:
 - Enter username (including @uamont.edu)
 - Enter Captcha Phrase
 - Select Next
 - Choose Verification Method
 - Select Next Once Verification Method is Complete
 - Enter New Password and Select Finish

You have successfully unlocked your account.

Quick and Easy Self-Service!

Blackboard Student Support

Information Technology:

Call (870) 460-1036
Student Success Center 207

Support Ticket:

1. Go to www.uamont.edu
2. Click on INFORMATION FOR: Students
3. Under IT RESOURCES, click on IT Support.

www.UAMont.edu