

Ambassador Education Solutions RFP Questions

1. Is UAM open to self-operating a spirit store (apparel, merchandise, sundry items, etc.) with an online bookstore vendor providing all student-purchased course materials shipped directly to residential addresses or the campus spirit store for student pick up?
 - a. UAM is not open to this

2. Is UAM open to complete online store solution where course materials and general merchandise are shipped directly to students with no physical store location?
 - a. UAM would like to maintain a physical store location on campus.

3. Is UAM open to a billed management service fee for the operation of a physical campus store?
 - No

4. Please provide a departmental history of the last 3 fiscal years. Categories can include New Text, Used text, Rental Text, Digital Text, Trade Books, Clothing, Gifts, Electronics, Supplies Convenience and Graduation.
 - a. Provided on Website

5. Is there an option for an electronic proposal to submission rather than mailed hard copies?
 - a. The RFP requires 5 completed hard copies of the technical packet, 1 electronic of the technical packet, 1 electronic copy of the Official Solicitation Price Sheet, and 1 redacted "Marked Redacted" copy of the original Technical Proposal Packet if applicable