

## **University of Arkansas at Monticello Wireless Usage Policy for Guests**

This policy has been created in conjunction with the University of Arkansas at Monticello's computer usage policy to define UAM's appropriate behavior in the use of Information Technology's network resources and the Library & Technology Center's facilities that are allowed for faculty, staff, students, and guests.

- UAM provides wireless network and internet connections in the Library & Technology Center and the School of Forest Resources. The guest network is an unsecure network that provides internet only access.
- UAM's networking resources and facilities have been allocated for academic activities that are consistent with the mission and goals of the University; i.e., to support teaching, research, administrative processes, UAM-sponsored community service, and other legitimate pursuits.
- The UAM Department of Information Technology is responsible for administering and/or overseeing the campus computer network. However, the University is not responsible for loss of data or hardware failures that may occur during this process.
- Responsibility is placed on individual users to utilize the network resources in an effective, efficient, ethical, and lawful manner.
- UAM is not responsible for downloaded software that has a virus which corrupts his/her personal computer.
- Misuse of UAM Department of Information Technology's computer network and the Library & Technology's facilities, may result in the loss of your internet connection privileges, as well as, possible disciplinary and /or legal action.
- Proper ID is required.
- Wireless network will require the user to connect/register and validate his/her computer successfully. This will require proper guest account & password (this will be provided by the Library & Technology's front desk) and a successful scan then ensures proper UAM requirements for network access.
- Guest accounts and password will be valid for only 1 day. Validation is from 8:00am – 10:00pm. Upon returning, a new guest account and password will be provided.
- Individuals who utilize this service are responsible for complying with the University of Arkansas at Monticello's computer use policy which can be found by accessing this link: <http://www.uamont.edu/InformationTechnology/computerusagepolicy.htm>
- Due to the wide variety of devices, the Library cannot assist individuals with this process. The library does not provide wireless access for printing.

## Preparing to connect to UAM's Wireless Guest Network

UAM currently offers official guest of the university wireless access in the Library & Technology Center and in the School of Forest Resources.

### Requirements:

#### 1. Operating Systems

- a. Windows 2000 Service Pack 4
- b. Windows XP Service Pack 2
- c. Windows Vista
- d. MAC

#### 2. Antivirus

All systems are required to have an up to date antivirus program. Listed are some of the allowed antivirus programs.

- a. AVG 8
- b. Avast
- c. Kaspersky
- d. McAfee
- e. Norton
- f. Panda
- g. Sophos
- h. Symantec
- i. Trend-Micro
- j. eTrust

#### 3. System Scan

All systems will be scanned to detect the operating system version and antivirus program version. A 'run-once agent' will be installed to collect this information. Once the system is restarted this agent will no longer reside on the computer.

#### 4. Username and Password

All guest users must obtain a username and password to gain internet access. Guest access is for official university visitors. Each visitor is required to have a university sponsor in order to obtain a guest username and password.

Guest usernames and password are only good for 1 day. Individual guest must be issued a new username and password each day.

Large groups or long term visitors may be issued internet only accounts that last from 3 to 7 days.

#### 5. Support

The university IT department can only provide basic support of non-university owned equipment. Issues such as service packs for computer operating systems must be obtained and installed by the individual. The same applies for antivirus programs. Expired or out of date antivirus programs will not pass the scan and users are responsible to provide up to date antivirus programs. If a user fails the scan, most sites like Microsoft (for service packs and patches) and most antivirus websites are accessible.

#### 6. Connecting

- 1. Connect to 'WeevilGuest' wireless connection.
- 2. Launch Internet Browser.
- 3. Choose the "Guest users who need temporary internet access" link.
- 4. Provide Username & Password at Guest Login page.  
Username: Guest \_\_\_\_\_ Password: \_\_\_\_\_
- 5. Click the download button to run the system scan.

If the system meets the operating system and antivirus program criteria, then internet access is granted.